

Hospitality Training Information

The 2-week Hospitality Training Programme is designed to prepare you for employment and set up job interviews with potential employers such as Little Wing, Bullitt Hotel, Cloths Ear and The Merchant Hotel.

This programme is designed to prepare and teach you all the essentials of hospitality work. During the training, you will learn about the work in different hospitality sectors including customer relations, health and safety, food hygiene and other topics necessary for successful employment, to include how to prepare for job interviews.

To register for the training, please email carolinek@maximpact.com. There are only 8 places available.

Dates: 2nd September 2019 – 13th September 2019

Days: Monday to Friday

Where: 467 Antrim Road, Belfast, Country Antrim, BT15 3BJ

Bus fares and lunches are provided. **This training is only applicable for people living in Belfast.**

For full details, please refer to the below schedule.

TIMETABLE – WEEK 1

Day	Time	Activity	Location
Monday 2 nd September	10.00am-12.30pm	Introduction	Antrim Road – Classroom 1
	12.30-1.00pm	Lunch	Antrim Road – Classroom 1
Tuesday 3 rd September	9.30am-2.30pm	Health & Safety in the workplace	Antrim Road – Classroom 1
	12.30pm – 1.30pm	Lunch	Antrim Road – Classroom 1
Wednesday 4 th September	9.30pm-12.30pm	Interview preparation (Session 1)	Antrim Road – Classroom 1
	12.30pm – 1.30pm	Lunch	Antrim Road – Classroom 1
Thursday 5 th September 2019	Times to be confirmed	Employer Visit.	City Centre Hotel
Friday 6 th September	10.00am-10.15am	Transport to Crumlin Road Gaol	Antrim Road – Crumlin Road
	10.30am – 1.00pm	Lunch & Tour at Crumlin Road Gaol.	Crumlin Road Gaol

TIMETABLE – WEEK 2

Day	Time	Activity	Location
Monday 9 th September	9.30am-2.30pm	Customer Service World Host (Half Day)	Antrim Road – Classroom 1
	12.30-1.00pm	Lunch	Antrim Road – Classroom 1
Tuesday 10 th September	9.30am-2.30pm	First Aid	Antrim Road – Classroom 1
	12.30pm – 1.30pm	Lunch	Antrim Road – Classroom 1
Wednesday 11 th September	9.30pm-12.30pm	Customer Service World Host (Half Day)	Antrim Road – Classroom 1
	12.30pm – 1.30pm	Lunch	Antrim Road – Classroom 1
Thursday 12 th September	9.30am-12.30pm	Basic Food Hygiene (Level 2)	Antrim Road – IT Suite
	12.30pm – 1.30pm	Lunch	Antrim Road – Classroom 1
Friday 13 th September	9.30am- 11.30pm	Interview preparation and CV Building (Session 2)	Antrim Road – IT Suite
	11.30am-12.30pm	Mock Interviews	Various Rooms at Antrim Road
	12.30-1.00pm	Lunch	Antrim Road – Classroom 1